

## General Sales and Delivery Terms

General terms and conditions of sale apply to all agreements regarding Hospitality Partner ApS cvr.37101966 ("The Company") sales and delivery of products, accessories and related services to corporate customers.

### Contractual basis

The terms and conditions together with the Company's offerings and order confirmations constitute the total contractual basis for the Company's sales and delivery of products, accessories and related services to the customer ("Legal basis"). Product specifications are detailed in relation to offers. Customer's terms of purchase printed on orders or otherwise communicated to the Company do not form part of the Legal basis. Changes to and addition to the Legal basis are valid only if the parties have agreed in writing.

### Products, accessories and services

**Limitation of Liability.** Regardless of any conflicting terms in the Legal basis, the Company shall in no case be liable for loss or damage attributable to use for any other purpose. The Customer shall indemnify the Company to the extent that the Company may incur liability for such loss or damage. The Company is not liable for loss of revenue from the Customer in the case of failing products, accessories and related services, or incorrect use of these by the Customer.

### Planning and installation

In case of assembly agreements, the "Company" installation is planned in consultation with the customer and installation is on weekdays between kl. 7:00 and 18:00. The customer provides food and lodging to technicians during installation.

### Installation includes

If you choose to install TV, this connection includes existing antenna / IP (eg 1.5m. antenna cable and cable tray) from incoming antenna signal / IP from antenna, satellite or cable TV and connection to 230 V AC power. If there is to be installed a new 230V outlet, it is required the customer to take care of this. Should the Hospitality Partner add, add or service Customer's TV or other hardware, it is expected that it is with Prof. Products - if this is not the case, Hospitality Partner can not be responsible for this.

### Service and support

Service and support is performed according to a separate service agreement on all products and solutions provided by the "Company"

### Packing

The customer must deal with the disposal of packaging and discarded equipment, unless this is undertaken by the Company in accordance with offers.

### Price and payment

The price of products, accessories and associated services follows the Company's applicable price list at the time when the Company confirms the customer's order, unless the parties have agreed otherwise in writing. All prices are exclusive of VAT and driving. Prices for TV montage and extra work done during normal working hours (08-16) are charged DKK 599 per person. commenced hour. Subject to currency changes.

The customer must pay all invoices for products, accessories or related services within 8 days of the invoice date, unless the parties have agreed otherwise in writing. Credit Max is Kr. 20,000 Orders over credit Max are charged prior to delivery. In the case of installments that have to be done in more stages than one, they are settled for each stage. Payment is made for each stage on demand.

### Delayed payment

If the customer fails to pay an invoice for products, accessories or related services in a timely manner, the Company is entitled to interest on the amount due of 0.7% per. month from maturity and for payment.

### Repeal.

If the customer fails to pay a due invoice for products, accessories or related services within 14 days after receiving written request

for payment from the Company, the Company has in addition to interest according to the above provision on late payment entitlement to: (i) cancel the sale of the products, accessories and / or related services to which the delay relates and withdraw them; (ii) cancel the sale of products, accessories and / or related services not yet delivered to customer, or require advance payment for this and / or (iii) make other breach powers applicable.

### Offers, orders and order confirmations

The company's offerings are valid for 10 days from the date the offer is dated, unless otherwise stated in the offer. Acceptance of offers made by the Company after the expiration of the acceptance period is not binding on the Company unless the Company informs the Customer otherwise.

The Customer shall send orders to Products, Accessories or Affiliated Services to the Company in writing. An order must contain the following information: Delivery Date, Delivery Address, and Special Delivery Requirements.

The company strives to send confirmation or refusal of an order for products, accessories or related services to the Customer in writing within 10 working days of receipt of the order. Confirmations and rejections of orders must be in writing to bind the Company. Change of orders. The Customer can not change an ordered order for products, accessories or related services without the Company's written acceptance.

### Inconsistent Terms.

If the Company's confirmation of an order for products, accessories or associated services does not match the customer's order or the Legal basis and the customer does not wish to accept the inconsistent terms, the Customer must notify the Company in writing within 5 working days of receipt of the order confirmation. Otherwise, the customer is bound by the order confirmation Delivery

### Delivery terms.

The company supplies all the sold products and accessories are ex. Delivery - subject to delivery and additional shipping costs. The risk of theft or damage to products and accessories is transferred to the Customer upon delivery. The customer must receive and check it delivered and confirm upon delivery the receipt. If, on behalf of the customer, the Company receives a delivery on behalf of the customer, the risk also exceeds the customer upon delivery.

The company delivers all sold products, accessories and associated services to the time specified in the Company's order confirmation. The company has the right to deliver before the agreed delivery time, unless the parties have agreed otherwise.

The Customer shall examine all products, accessories and related services upon delivery. If the customer discovers a defect or defect that the customer wishes to invoke, it must be notified in writing to the Company in writing. If an error or defect that the customer discovers or should have discovered is not immediately notified to the Company in writing, it can not be subsequently applied.

### Delayed delivery

If the Company expects a delay in the delivery of products, accessories or related services, the Company informs the customer thereof and at the same time informs the reason for the delay and new expected delivery time. The "Company" is not responsible for 3rd party delays.

### Warranty of the products

All equipment provided by the "Company" is subject to 24 months Product warranty provided by the manufacturer. Changes in frequencies in satellite dishes, cable or electricity, fiber, malfunction of equipment with the resulting defect and vandalism are not covered by warranty.

Product Warranty does not include wear and tear and defects caused by: (i) General wear, (ii) Storage, installation, Use or Maintenance in violation of the manufacturer's / Company's instructions or general practice, (iii) Repair or modification made by third parties other than the manufacturer / Company, and (iv) Other matters for which the Producer / Company is not responsible.

Notice to the Company. If the customer discovers a defect or defect during the warranty period that the customer wishes to invoke, it must be notified in writing to the Company in writing. If an error or defect that the customer discovers or should have

discovered is not immediately notified to the Company in writing, it can not be subsequently applied. The Customer shall provide the Company with information about a notified error or defect which the Company requests Within a reasonable time after the Company has received a notification from the Customer about an error or defect and examined the requirement, the Company informs the Customer whether the defect or defect is covered by warranty. The Customer shall, on request, send defective parts to the Company. The customer is responsible for the costs and risks of parts during transport to the Company. The company is responsible for the costs and risks of parts during transport to the customer if the defect or defect is covered by warranty. Remedy. Within a reasonable period of time after the Company has notified the Customer that a defect or defect is covered by warranty, the Company shall rectify the error or failure to: (i) replace or repair defective parts, or (ii) send parts to the Customer for the purpose of at the customer's own replacement or repair.

### Responsibility

Each party is responsible for its own actions and omissions in accordance with applicable law, with the limitations arising from the Disclosure Basis. The customer himself has a duty to study for the offered material and features in div. Systems are in accordance with the desired solution. Requirements specifications and wishes for any solution must be made to the company in writing before the order is given.

### Product liability.

The company is responsible for product liability in respect of delivered products and accessories, insofar as such liability is due to mandatory legislation. The Customer shall indemnify the Company to the extent that the Company may incur product liability in addition.

### Limitation of Liability.

Regardless of any contradictory terms in the Legal basis, the Company's liability to the customer may not exceed 5% of the sales of products, accessories and associated services that the Company net has invoiced to the customer in the immediately preceding calendar year.

Indirect loss. Regardless of any conflicting terms in the Disclosure Basis, the Company is not liable to the Customer for indirect loss, including loss of, sale, profit, compensation, or goodwill.

Force majeure. Regardless of any conflicting terms in the Disclosure Basis, the Company is not liable to the Customer for non-fulfillment of obligations that may be attributed to force majeure. Liability exists as long as force majeure exists. As force majeure, matters that are beyond the control of the Company and which the Company should not have predicted at the conclusion of the agreement are considered. Examples of force majeure are unusual natural conditions, war, terror, fire, flood, vandalism and labor disputes.

### Intellectual property rights

Ownership. The full ownership of all intellectual property rights relating to products, accessories and related services belongs to the Company until full and final redemption has taken place.

### confidentiality

Disclosure and use. The Customer may not transfer or use or allow others to use the Company's trade secrets or other information of any kind not publicly available.

Protection. The Customer may not acquire or attempt to obtain knowledge or availability of the Company's confidential information in an improper manner. The customer must be circumvented and keep the information safe to prevent them from accidentally coming to the knowledge of others.

Duration. The Customer's obligations to maintain the above confidentiality apply to the parties' trade and without limitation after the termination of the trade regardless of the reason for termination.

### Applicable law and jurisdiction

Applicable law. The parties' trade is in all respects subject to Danish law. Jurisdiction. Any dispute that may arise in connection with the parties' trade shall be settled by a Danish court.